



MORE MAGIC.
MORE EXCITEMENT.



SEE INSIDE FOR
NEW EXPERIENCES

HAGRID'S MAGICAL CREATURES



THE WIZARDING
WORLD OF
Harry Potter™

For the first time ever, join Hagrid™ as you fly deep into the wilds of the Forbidden Forest, beyond the grounds of Hogwarts™ castle, on a thrilling roller coaster ride that plunges into the paths of some of the wizarding world's rarest magical creatures. Hagrid's Magical Creatures Motorbike Adventure™ — Universal's most highly themed, immersive coaster — is now open. Only at The Wizarding World of Harry Potter™ - Hogsmeade™, at Universal Orlando Resort.

RES MOTORBIKE ADVENTURE™

NOW OPEN





A young woman with voluminous curly hair, wearing a teal t-shirt, and a young man with curly hair, wearing a light blue t-shirt with a green graphic, are laughing joyfully. They are in front of a large green mechanical hand prop, likely from the movie 'The Sandlot'. The background is a bright, clear sky.

KIDS GROW UP. SO DO VACATIONS.

There comes a point when the kids are ready for something cooler — a trip to the one place where anything's possible, from soaring over Hogwarts™ castle, to plummeting down the side of a volcano, to staring into the eyes of a snarling raptor. When you're ready for a whole new level of family vacation, you're ready for Universal Orlando Resort.

THREE AMAZING THEME PARKS.

A TRIO OF MUST-SEE THEME PARKS

- › You'll need a 3-Park Ticket to experience it all.
 - Universal Studios Florida
 - Universal's Islands of Adventure
 - Universal's Volcano Bay water theme park

HOME TO THE WIZARDING WORLD OF HARRY POTTER™

- › **TWO LANDS** – Here you'll find two lands of The Wizarding World of Harry Potter:™ Hogsmeade™ in Universal's Islands of Adventure and Diagon Alley™ in Universal Studios.
- › **HOGWARTS™ EXPRESS** – The two lands of The Wizarding World of Harry Potter™ are connected by the Hogwarts™ Express, available only with a Park-to-Park admission ticket. *Additional restrictions apply.*
- › **NOW OPEN** – Experience the new Hagrid's Magical Creatures Motorbike Adventure.™
- › **NEWLY ENHANCED** – Enjoy new entitlements with The Wizarding World of Harry Potter™ Exclusive Vacation Package, only available through Universal Parks & Resorts Vacations. *See details on page 37.*

EIGHT RESORT HOTELS – THE BEST WAY TO EXPERIENCE UNIVERSAL

- › Vacationing at one of Universal Orlando's hotels comes with more fun, more often, every day of your stay. It couldn't be easier.
- › **NEW RESORT** – The all-new, extra affordable Universal's Endless Summer Resort - Dockside Inn and Suites opens Spring 2020. Universal Orlando offers hotel options for every style and budget.

ONE-OF-A-KIND SEASONAL & SPECIAL EVENTS

- › Plan your visit around the resort's special events and seasonal festivities and take your Universal Orlando experience to the next level of awesome. Events include:
 - Mardi Gras in the spring
 - Halloween Horror Nights in the fall *(separately ticketed event)*
 - Holiday festivities in the winter

UNFORGETTABLE DINING AND ENTERTAINMENT

- › Universal CityWalk offers the perfect blend of unique and immersive dining and exceptional entertainment, including the world-renowned **BLUE MAN GROUP**.



ONE INCREDIBLE VACATION.





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UNIVERSAL'S ISLANDS OF ADVENTURE



TRIPADVISOR'S
**#1 AMUSEMENT PARK
IN THE WORLD.**



THE WIZARDING WORLD OF HARRY POTTER™ - HOGSMEADE™



UNIVERSAL'S ISLANDS OF ADVENTURE

Embark on an epic journey through the worlds of heroes, myths and legends at Universal's Islands of Adventure. From the comic book streets of Marvel Super Hero Island™ to the jungles of Jurassic Park, from Hogwarts™ castle to the whimsical creations of Dr. Seuss, once-in-a-lifetime adventure waits around every corner.



GET MORE RIDES, MORE OFTEN.

Skip the regular lines with FREE* Universal Express Unlimited. Guests of select Universal hotels enjoy express access to the most popular attractions in Universal Studios Florida and Universal's Islands of Adventure.

*Guests of select Universal hotels only. Valid theme park admission required. Not valid at Universal's Volcano Bay. Restrictions apply. See page 21 for complete details.

UNIVERSAL'S ISLANDS OF ADVENTURE





RIDE THE HOGWARTS™ EXPRESS

Guests with Park-to-Park admission can ride the Hogwarts™ Express between both lands of The Wizarding World of Harry Potter.™

Additional restrictions apply.



NOW OPEN

HAGRID'S MAGICAL CREATURES MOTORBIKE ADVENTURE™

Top attractions at Islands of Adventure include The Amazing Adventures of Spider-Man®, The Incredible Hulk Coaster® and Jurassic Park River Adventure. Plus, in The Wizarding World of Harry Potter™ - Hogsmeade™ you can experience the excitement of Harry Potter and the Forbidden Journey,™ the spectacle of The Nighttime Lights at Hogwarts™ Castle on select nights, and the new Hagrid's Magical Creatures Motorbike Adventure™, now open.

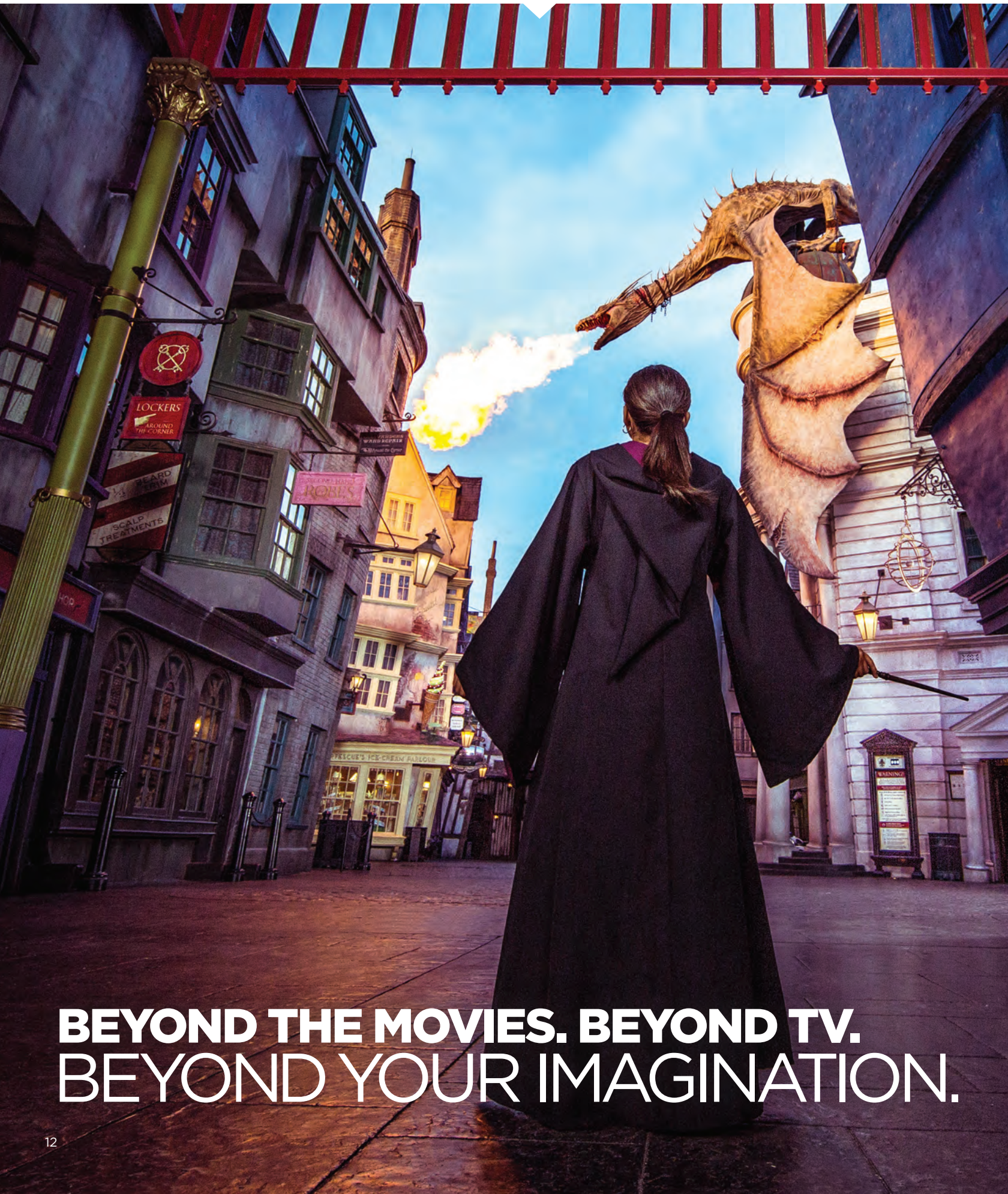


GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION^

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

^Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.





BEYOND THE MOVIES. BEYOND TV.
BEYOND YOUR IMAGINATION.



THE WIZARDING WORLD OF HARRY POTTER™ - DIAGON ALLEY™



Universal Studios Florida hurls you into the cutting-edge worlds of today's hottest entertainment. Here you'll step right into the action alongside your favorite characters from the biggest television shows and movie franchises.



COMING EARLY 2020.

THE BOURNE STUNTACULAR

GET MORE RIDES, MORE OFTEN.

Skip the regular lines with FREE* Universal Express Unlimited. Guests of select Universal hotels enjoy express access to the most popular attractions in Universal Studios Florida and Universal's Islands of Adventure.

*Guests of select Universal hotels only. Valid theme park admission required. Not valid at Universal's Volcano Bay. Restrictions apply. See page 21 for complete details.



RIDE THE HOGWARTS™ EXPRESS

Guests with Park-to-Park admission can ride the Hogwarts™ Express between both lands of The Wizarding World of Harry Potter™.

Additional restrictions apply.



Meet the mischievous Minions from Illumination's *Despicable Me*. Help save the world with the TRANSFORMERS. Dine at Krusty Burger. Explore The Wizarding World of Harry Potter™ - Diagon Alley™ where you can be chosen by a wand at Ollivanders.™ Or ride the Hogwarts™ Express* to The Wizarding World of Harry Potter™ - Hogsmeade.™ Nobody immerses you into the world of movie magic like Universal Studios.

*Park-to-Park admission required. Additional restrictions apply.



GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION*

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

*Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.



UNIVERSAL ORLANDO'S CINEMATIC CELEBRATION ON SELECT NIGHTS.



RACE THROUGH NEW YORK STARRING JIMMY FALLON

UNIVERSAL'S **VOLCANO BAY**



**THRILLS & RELAXATION
IN A TROPICAL PARADISE.**



OHYAH & OHNO
DROP SLIDES

It's unlike anything you've experienced before. Volcano Bay is a water theme park only Universal could create — a tropical paradise where thrills and relaxation flow in perfect harmony. You'll find over 30 unique experiences and 19 different attractions, including the pulse-pounding **Krakatau Aqua Coaster**.



GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION*

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

*Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.

UNIVERSAL'S **VOLCANO BAY**





KRAKATAU AQUA COASTER



VOLCANO BAY EXTRAS & AMENITIES

Volcano Bay offers extras such as private Cabanas, Premium Seating and more. Rentals subject to availability.

Here, every guest is granted the powers of the TapuTapu wearable, which changes how you wait because of the park's Virtual Line. With just a wave of your wrist you can hold your place in the ride lines and reveal wondrous surprises throughout the park. Which means more time to careen down slides, brave whitewater torrents, drift down a winding river, or relax in your own waterside cabana.





WAKE UP WHERE THE ACTION IS.

EXCLUSIVE BENEFITS ONLY FOR UNIVERSAL ORLANDO HOTEL GUESTS

FREE EXPRESS RIDE ACCESS

Ride more, ride faster, with Universal Express Unlimited ride access for Premier Hotel guests.*

A value of \$129.99** per person, per day. Select hotels only. Not valid at Universal's Volcano Bay. Valid theme park admission required.

EARLY PARK ADMISSION[^]

Breeze into the parks one hour before other guests.

[^]Valid theme park admission required. Select attractions. Additional restrictions apply.

FREE WATER TAXIS & SHUTTLES

For an easy hop between your hotel and the theme parks and Universal CityWalk.

RESORT-WIDE CHARGING PRIVILEGES

Use your room key across Universal.



NOW THERE'S A UNIVERSAL
ORLANDO HOTEL FOR
EVERY BUDGET AND STYLE.

FOUR CATEGORIES

VALUE (NEW)	\$
PRIME VALUE	\$\$
PREFERRED	\$\$\$
PREMIER	\$\$\$\$

This is where guests come to let loose, let go and embrace their favorite kind of awesome in the most amazing ways and places. And that's before they get to Universal's theme parks. Our unique collection of hotels makes it easy to experience all the best of Universal, every moment of the day.



FREE MERCHANDISE DELIVERY

from Universal shops to your hotel.

COMPLIMENTARY CLUB-TO-CLUB UNIVERSAL CITYWALK ACCESS*

to select venues.

PRIORITY SEATING

Minimize your wait time at select Universal restaurants.

Select hotels only.

*Requires theme park admission. Valid at Universal Studios Florida and Universal's Islands of Adventure. Not valid at Universal's Volcano Bay or at Pteranodon Flyers at Islands of Adventure. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts™ Express. Benefit valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. **Based on average price of a 2-Park Universal Express Unlimited pass ranging between \$99.99 and \$169.99. *Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando, and Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. †Valid for registered Universal hotel guests for the length of stay. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid photo ID required. Does not include admission to Universal Cinemark, the Blue Man Group show or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.



**EXCLUSIVE
 GUEST
 BENEFITS**

**EARLY PARK
 ADMISSION[^]**
 Valid theme park
 admission required.

**FREE
 SHUTTLES**

**RESORT-WIDE
 CHARGING
 PRIVILEGES**

**FREE
 MERCHANDISE
 DELIVERY**

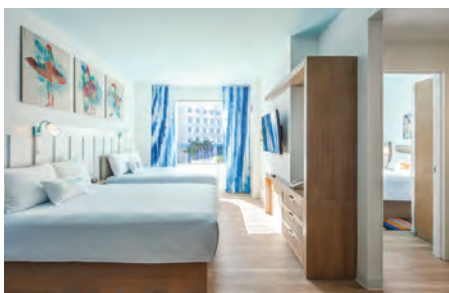
**COMPLIMENTARY
 CLUB-TO-CLUB
 CITYWALK ACCESS[‡]**
 to select venues

Surfside
 Inn and Suites
 UNIVERSAL ORLANDO
NOW OPEN

**FITS YOUR FAMILY.
 FITS YOUR BUDGET.**

STEP INTO THE SURF LIFESTYLE

Universal's Endless Summer Resort – Surfside Inn and Suites is now open. This fun, family-oriented Value hotel introduces extra affordability to your Universal vacation. The feeling here is relaxed and easy, with a cool surf vibe woven throughout. In addition to beachy, surf-themed standard rooms, Surfside Inn and Suites features 2-bedroom suites that sleep up to six, making it the perfect spot for families of any size to experience a Universal Orlando Resort vacation.



ACCOMMODATIONS

- 750 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- 2-Bedroom suites sleep up to six and include a kitchenette, a cool picnic table for meals and bathroom with a separate sink/vanity.

RECREATION

- Surfboard shaped pool with poolside activities.
- Complimentary fitness center.
- Game room.

DINING

QUICK SERVICE

- Beach Break Cafe — Offers multiple stations with convenient and tasty options.

MORE

- Sand Bar — Poolside bar offering frozen drinks, cocktails, wine and beer.[§]
- Starbucks® — Offering favorite coffees, teas and snacks.
- Pizza — Delivered to your room.



Artist Rendering

**EXCLUSIVE
GUEST
BENEFITS**

**EARLY PARK
ADMISSION[^]**
Valid theme park
admission required.

**FREE
SHUTTLES**

**RESORT-WIDE
CHARGING
PRIVILEGES**

**FREE
MERCANDISE
DELIVERY**

**COMPLIMENTARY
CLUB-TO-CLUB
CITYWALK ACCESS[‡]**
to select venues

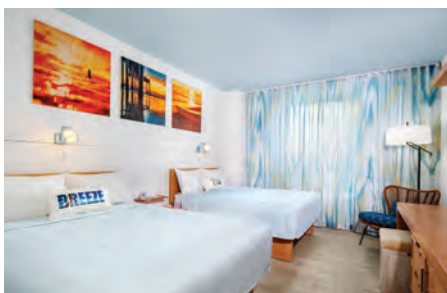
**CASUAL MEETS COMFORTABLE
AT THIS VIBRANT AND SUNNY RETREAT.**



OPENS SPRING 2020

ESCAPE TO THE PERFECT SUNSET

Universal's Endless Summer Resort - Dockside Inn and Suites is a carefree, family-friendly escape featuring extra affordable standard rooms and spacious 2-bedroom suites that sleep up to six. Plus you'll enjoy the benefits of being a Universal Orlando hotel guest, like being able to breeze into The Wizarding World of Harry Potter™ and Universal's Volcano Bay an hour early each day[^].



ACCOMMODATIONS

- 2,050 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- 2-Bedroom suites sleep up to six and include a kitchenette, a cool picnic table for meals and bathroom with a separate sink/vanity.

RECREATION

- Two huge pools with poolside activities and a splash pad for kids.
- Complimentary fitness center.
- Game room.

DINING

QUICK SERVICE

- Food Court — Offers multiple stations with convenient and tasty options.

MORE

- Pool bar — Poolside bar offering frozen drinks, cocktails, wine and beer.[◇]
- Coffee bar — Offering favorite coffees, teas and snacks.
- Lobby bar — Offering drink service.
- Pizza — Delivered to your room.

[^]Select attractions. See page 21 for complete details. [‡] See page 21 for complete details. [◇]Must be 21+ to consume alcohol.



EXCLUSIVE GUEST BENEFITS

EARLY PARK ADMISSION[^]
Valid theme park admission required.

FREE SHUTTLES

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS[‡]
to select venues

UNIVERSAL'S
Aventura Hotel[™]

**SLEEK. STYLISH.
PERFECTLY PRICED.**

ACCOMMODATIONS

- 600 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four or one king bed and a pull-out sofa that sleeps up to four.
- Deluxe Double Queen and Deluxe King rooms sleep up to four.
- Kids' suites with a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Pool, a splash zone for kids, plus a fire pit for fun after the sun.
- Complimentary fitness center.
- Virtual reality game room. *Fees apply.*
- Located adjacent to Universal's Volcano Bay with walking path to park.

DINING

FULL SERVICE

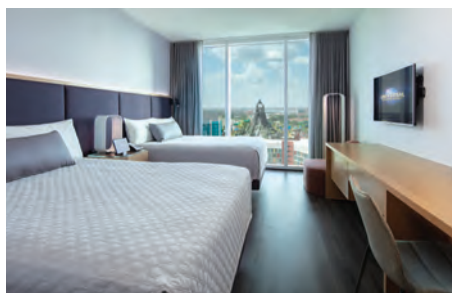
- Bar 17 Bistro — Rooftop bar with small plates, cocktails[§] and amazing views.

QUICK SERVICE

- Urban Pantry — A collection of unique, high quality food stations offers an amazing variety of menus and flavors for every palate.

MORE

- Bar Sol — Convenient, carefree poolside escape.[§]
- barVentura — Contemporary and inviting lobby bar.[§]
- Starbucks[®] — Coffee and more in the Lobby.
- Pizza — Delivered to your hotel room.





EXCLUSIVE GUEST BENEFITS

EARLY PARK ADMISSION*
Valid theme park admission required.

FREE SHUTTLES

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS†
to select venues



ENJOY VIBRANT, RETRO STYLE DESIGNED FOR FUN AND AFFORDABILITY.

ACCOMMODATIONS

- 2,200 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- Family suites sleep up to six and include a kitchenette, pullout sofa and bathroom with a separate sink/vanity.
- 2-Bedroom suites that sleep up to eight and include a kitchenette, a pullout sofa and two full bathrooms.

RECREATION

- Two immense pools, one with a waterslide, one with a winding river, cabana rentals, kid-friendly areas and activities.
- Galaxy Bowl — 10-lane bowling alley.
Fees apply.
- Complimentary fitness center.
- Game room.
- Located adjacent to Universal's Volcano Bay with walking path to park.

DINING

FULL SERVICE

- Galaxy Bowl Restaurant — American favorites: wings, pizza, burgers, made-to-order.

QUICK SERVICE

- Bayliner Diner — Offers a selection of deli items, burgers, pizza, salad, desserts & more.

MORE

- Atomic Tonic — Poolside bar[‡] with sandwiches, wraps, salads and more.
- The Hideaway Bar & Grill — Poolside grill and bar.[‡]
- Swizzle Lounge — The lobby's retro bar.[‡]
- Delizioso Pizza — Pizzas, salads and desserts delivered to your room.
- Starbucks® — Coffee and more in the Lobby.



*Select attractions. See page 21 for complete details. †See page 21 for complete details. ‡Must be 21+ to consume alcohol.



EXCLUSIVE GUEST BENEFITS

EARLY PARK ADMISSION*
Valid theme park admission required.

FREE WATER TAXI AND SHUTTLES

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS†
to select venues

LOEWS
SAPPHIRE FALLS
RESORT
UNIVERSAL ORLANDO

AN ISLAND GETAWAY IN THE HEART OF AN UNFORGETTABLE ADVENTURE.

ACCOMMODATIONS

- 1,000 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway (fees apply) or one king bed and a pull-out sofa that sleeps up to four.**
- Select from multiple suites for even more space.
- Kids' suites with a separate kids' bedroom accessible only through the parents' room.

RECREATION

- White-sand beach, large zero-entry pool with waterslide, hot tubs, fire pit, kids' play area and cabana rentals.
- Complimentary fitness center.
- Game room.

DINING

FULL SERVICE

- Amatista Cookhouse — Caribbean inspired cuisine.
- Strong Water Tavern — Tapas-style dining and rum bar.‡
- Drhum Club Kantine — Fresh seafood and more, poolside.

QUICK SERVICE

- New Dutch Trading Co. — Sandwiches, coffee, pastries, grab and go items.

MORE

- Room Service — 24 hours.





EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS*
Valid theme park admission required.

EARLY PARK ADMISSION^
Valid theme park admission required.

FREE WATER TAXI AND SHUTTLES

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS!
to select venues

A SOUTH SEAS ESCAPE FILLED WITH TROPICAL WONDERS.



UNIVERSAL ORLANDO

ACCOMMODATIONS

- 1,000 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway (fees apply) or one king bed that sleeps up to three with rollaway (fees apply).**
- Select from multiple suites for even more space.
- Jurassic World themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Palm-tree lined lagoon-style pool, hot tub, interactive water play area for children, plus cabana rentals.
- Complimentary fitness center.
- Game room.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Wantilan Luau — Delicious dinner celebration with authentic Polynesian food, dancing and more. *Select evenings only. Fees apply.*
- Torch Lighting Ceremony — Poolside at dusk. *Select nights. Weather permitting.*
- Despicable Me Character Breakfast — Weekly breakfast buffet, character meet & greet.

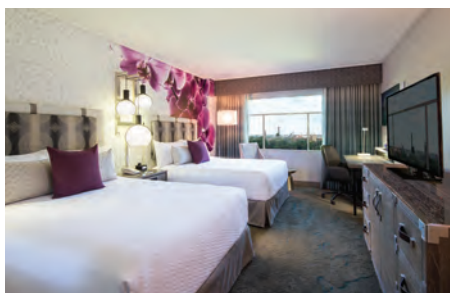
DINING

FULL SERVICE

- Islands Dining Room — Mornings: breakfast buffet; Evenings: Pan Asian cuisine.
- Jake's American Bar — Full-service bar,[‡] fully flavorful menu from apps to entrees.
- Orchid Court Lounge & Sushi Bar — Mornings: light breakfast; Evenings: sushi, martinis and more.[‡]
- Bula Bar & Grill — Poolside food with a tropical flair.

MORE

- Room Service — 24 hours.



*Select attractions. See page 21 for complete details. † See page 21 for complete details. **Maximum occupancies may require a rollaway at \$35 plus tax per day. Only one rollaway is allowed per room. King rooms have bedding for 2, require rollaway for 3. Double Queen rooms have bedding for 4, require rollaway for 5. Available on a first-come, first-served basis. Additional charges apply for more than 2 adult guests per room. ‡Must be 21+ to consume alcohol.



EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS*
Valid theme park admission required.

EARLY PARK ADMISSION^
Valid theme park admission required.

FREE WATER TAXI AND SHUTTLES

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS†
to select venues



UNIVERSAL ORLANDO

STAY IN ROCK STAR STYLE, SURROUNDED BY RARE ROCK MEMORABILIA.

ACCOMMODATIONS

- 650 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway (fees apply).^{**}
- Select from multiple suites for even more space.
- Future Rock Star themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Spectacular pool, white-sand beach, underwater music, waterslide, cabana rentals, volleyball.
- Complimentary fitness center and Rock Om yoga program.
- Game room.
- The Sound of Your Stay® program offering a loaner guitar, turntable & records or downloadable playlist.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Velvet Sessions — Enjoy live music with legendary rock stars.
Concerts on select nights. Must be 21+. Fees apply.
- Velvet Unplugged — Acoustic performance in the hotel lobby.
Concerts on select nights. Must be 21+. Fees apply.

DINING

FULL SERVICE

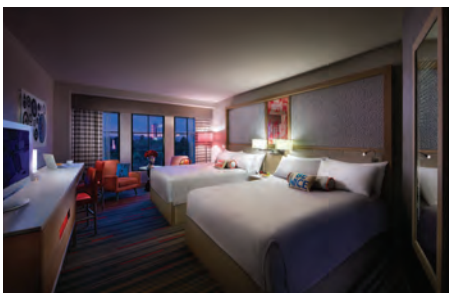
- The Kitchen — Awesome American classics.
- The Palm — Famous restaurant for exceptional steak and seafood.
- beachclub — Poolside bar & grill.[‡]

QUICK SERVICE

- Emack & Bolio's — Ice cream shop, coffee, snacks and grab and go items.

MORE

- Velvet Bar — Lobby bar.[‡]
- Room Service — 24 hours.



^{*}Select attractions. See page 21 for complete details. ^{**}See page 21 for complete details. ^{**}Maximum occupancies may require a rollaway at \$35 plus tax per day. Only one rollaway is allowed per room. King rooms have bedding for 2, require rollaway for 3. Double Queen rooms have bedding for 4, require rollaway for 5. Available on a first-come, first-served basis. Additional charges apply for more than 2 adult guests per room. [‡]Must be 21+ to consume alcohol.



EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS*
Valid theme park admission required.

EARLY PARK ADMISSION^
Valid theme park admission required.

FREE WATER TAXI AND SHUTTLES

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CLUB-TO-CLUB CITYWALK ACCESS!
to select venues



BEAUTY AND CHARM INSPIRED BY THE FAMED MEDITERRANEAN SEASIDE VILLAGE.

ACCOMMODATIONS

- 750 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway (fees apply) or one king bed that sleeps up to three with rollaway (fees apply).**
- Select from multiple suites for even more space.
- Despicable Me themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Beach Pool with sandy shore and waterslide. Villa Pool with serene views and cabana rentals. Hillside pool offers a secluded retreat.
- Mandara Spa* and complimentary fitness center.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Musica della Notte — Live sunset serenade on the piazza featuring Italian Opera. *Weather permitting.*
- Harbor Nights — A celebration of music, food and wine.† *Select nights. Fees apply.*

DINING

FULL SERVICE

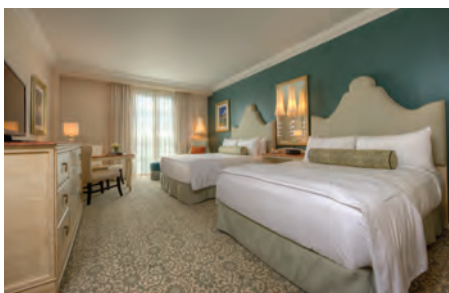
- Mama Della's RistoranteSM — Italian home cooking.
- Bice Ristorante — Elegant Italian cuisine.
- Trattoria del PortoTM — Casual family fare.
- Splendido Bar & GrillTM — Poolside bar‡ serves specialty drinks, burgers, sandwiches and more.

QUICK SERVICE

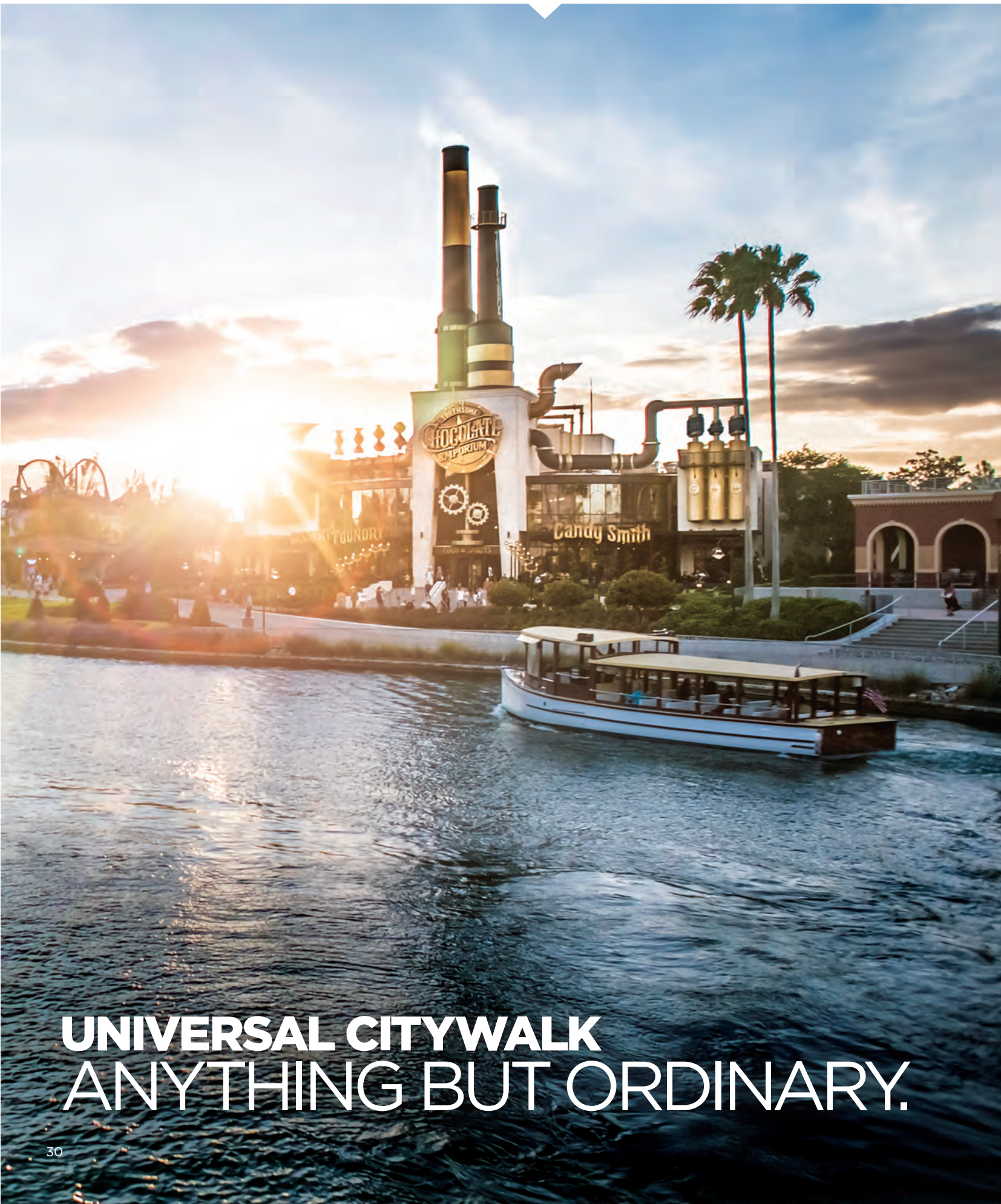
- Sal's Market DeliTM — Pizzas, sandwiches, salads, grab and go items.
- Gelateria — Gelato, milkshakes, smoothies.
- StarbucksTM Reserve® — Coffee & more.

MORE

- Bar American — Stylish lobby bar.‡
- The Thirsty FishTM — Waterfront bar.‡
- Room Service — 24 hours.



*Select attractions. See page 21 for complete details. † See page 21 for complete details. **Maximum occupancies may require a rollaway at \$35 plus tax per day. Only one rollaway is allowed per room. King rooms have bedding for 2, require rollaway for 3. Double Queen rooms have bedding for 4, require rollaway for 5. Available on a first-come, first-served basis. Additional charges apply for more than 2 adult guests per room. ‡Must be 21+ to consume alcohol.



**UNIVERSAL CITYWALK
ANYTHING BUT ORDINARY.**



UNIVERSAL
CITYWALK
ORLANDO

DINING

You'll find a variety of highly themed and immersive dining options, both full service and quick service. Dine at the world's largest Hard Rock Cafe®, Jimmy Buffett's® Margaritaville®, and unique venues such as The Cowfish®, Antojitos Authentic Mexican Food, Vivo Italian Kitchen and the newest dining experience, Bigfire. Catch top sporting events on nearly 100 HDTV screens at NBC Sports Grill & Brew, sample the quirky creations at Voodoo Doughnut, and discover astounding culinary alchemy at The Toothsome Chocolate Emporium & Savory Feast Kitchen.

ENTERTAINMENT

The whole family will enjoy the music and laughter of Blue Man Group.¹ You can see the biggest recording stars and comedians in concert at Hard Rock Live,² sing karaoke with a live band, enjoy the tunes of dueling piano players or dance the night away to a live DJ.



BLUE MAN GROUP

FAMILY FUN

Catch all the latest movies at the 20-screen Universal Cinemark, and challenge the kids to 36 holes of mini-golf fun at the sci-fi and horror B-movie themed Hollywood Drive-In Golf.³

NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park vacation packages include free access⁴ to select live entertainment at CityWalk.

¹Separately ticketed show. ²Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to Universal Cinemark, the Blue Man Group show or Hollywood Drive-In Golf.³ Subject to availability. Restrictions apply and benefits are subject to change without notice. Additional restrictions apply.



**ADD EVEN MORE
AMAZING TO YOUR VISIT.**

ROCK THE UNIVERSE



ROCK THE UNIVERSE WINTER

This two-day festival at Universal Studios Florida features the hottest artists in Christian music along with the park's most popular rides and attractions.¹

MARDI GRAS SPRING

Celebrate Mardi Gras at Universal Studios featuring a nightly Mardi Gras themed parade with floats from New Orleans, countless strands of beads, and concerts on select event nights.

HALLOWEEN HORROR NIGHTS FALL

Each fall, Universal Studios transforms into **The World's Premier Halloween Event** as the most horrifying films and television programs of all time come to life in terrifying haunted houses, nightmarish scare zones, and outrageous live entertainment.¹

WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED.

MARDI GRAS



HALLOWEEN HORROR NIGHTS



UNIVERSAL'S HOLIDAY PARADE FEATURING MACY'S



HOLIDAY FESTIVITIES WINTER

Experience Christmas in The Wizarding World of Harry Potter™ as Hogsmeade™ and Diagon Alley™ are transformed with wondrous spirit. Treat yourself to Universal's Holiday Parade featuring Macy's. It's not only merry, but mischievous, as the Minions and other characters join in the fun. And watch the live retelling of Dr. Seuss's classic holiday tale starring The Grinch™ as the Grinchmas™ *Who-liday Spectacular* returns. Enjoy colorful decorations and holiday festivities throughout Universal's hotels. Plus, you can ring in the New Year at Universal CityWalk's dazzling party — EVE¹ (ages 21+ only).

Entertainment, attractions and dates are subject to change without notice. ¹Separately ticketed event. Restrictions apply.



**THE OFFICIAL TRAVEL COMPANY OF
UNIVERSAL ORLANDO RESORT.**



From hotels to airfare to rental cars to theme park tickets, we have everything you need to design the ideal vacation in one simple, easy and convenient transaction. We also offer exclusive vacation enhancements such as Universal Express Unlimited ride access, Universal's Superstar Shuttle^A, the Universal Dining Plan^{^^} and much more. You can choose from a wide selection of our own resort hotels or nearby Universal Partner Hotels that offer the perfect accommodations to meet your needs.

BEST PRICE GUARANTEE

[SEE PAGE 50 FOR DETAILS](#)

The Best Price Guarantee⁴ is valid on every package booked through Universal Parks & Resorts Vacations, which provides the best Universal Orlando Resort vacation package selection and value. If you find an identical vacation package at a price lower than what is offered on our websites or the Universal Orlando Guest Contact Center, contact your travel agent within 48 hours of initial deposit or complete purchase to claim the Best Price Guarantee. If our Team Members verify eligibility, they'll issue the adjustment for the difference in price, plus give a \$25 credit to purchase additional items for your vacation package.

⁴Restrictions Apply. ^ASee page 44 for details. ^{^^}See page 36 for details.





DESIGN YOUR IDEAL VACATION.

TAILOR ANY VACATION PACKAGE TO FIT YOUR NEEDS.

When you purchase a vacation package with Universal Parks & Resorts Vacations you'll receive special benefits including Early Park Admission[^]

Valid theme park admission required. Select attractions.

BOOK WITH UNIVERSAL PARKS & RESORTS VACATIONS TODAY.

CREATE YOUR OWN VACATION PACKAGE

Choose the hotel and the number of days you're staying. Select the ticket type that works for you to Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay. Include the Universal Dining Plan^{^^} or a performance of Blue Man Group. Do you need airfare and Universal's SuperStar Shuttle[^] airport transfer service? Create your ideal vacation based on your budget and what your family wants to experience.

NEWLY ENHANCED — THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Ask your Travel Professional about this exclusive package only available through Universal Parks & Resorts Vacations.

- Hotel accommodations
- Admission to all three theme parks¹⁹ — Universal Studios Florida, Universal's Islands of Adventure AND Universal's Volcano Bay (blockout dates apply)
- Early Park Admission[^] to The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open (valid theme park admission required)
- **NEW** Special Themed Keepsake Box[§] with items to get your trip started, including:
 - > Welcome Letter
 - > Travel Planning Guide
 - > Set of Luggage Tags featuring Harry Potter™, Ron Weasley™ and Hermione Granger™ — one set of three (3) per package
 - > Hogwarts™ Railways Lanyard — one per person
- Breakfast at the Leaky Cauldron™ in Universal Studios — one per person
- Breakfast at the Three Broomsticks™ in Universal's Islands of Adventure — one per person
- One (1) Shutterbutton's™ Photography Studio^{§§} session in The Wizarding World of Harry Potter™ – Diagon Alley.™ Create fun video portraits putting you in unique backdrops; includes includes one commemorative DVD photo album and — **NEW** — one exclusive designed 8" x 10" photo print
- Access to select live entertainment venues¹⁹ at Universal CityWalk



All package inclusions & options subject to change without notice. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is in this brochure, on a website, or any print or other advertisement relating to these products and services. [^] Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando and Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. [†] The Universal Dining Plan and Universal Dining Plan – Quick Service are non-refundable. The dining plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and are subject to change without notice. [§] See page 44 for details. Subject to availability. ^{§§} Upon full payment for The Wizarding World of Harry Potter™ – Exclusive Vacation Package we will send an E-Travel Document to the e-mail provided at the time of booking. The E-Travel Document will include confirmation instructions, destination information and details about the Special Themed Keepsake Box. Guests will have their Special Themed Keepsake Box delivered to the hotel within twenty-four (24) hours of arrival and guests should follow ticketing instructions contained within the E-Travel Document. Maximum of eight (8) lanyards per Special Themed Keepsake Box. ^{¶¶} Upon full payment for The Wizarding World of Harry Potter™ – Exclusive Vacation Package we will send an E-Travel Document to the e-mail provided at the time of booking. The E-Travel Document will include confirmation instructions, destination information and details about your Shutterbutton's™ Photography Studio session. Valid for one (1) Studio session per room and a maximum of five (5) guests per session. Session includes: one (1) commemorative Shutterbutton's™ experience DVD in a Shutterbutton's™ Photography Studio DVD case with access to unlimited digital views and one (1) 8" x 10" photo print. Access to digital viewing is provided by Colorvision International Inc. and is subject to additional terms and conditions. Data rates and other charges may apply. Please check with your carrier. ^{¶¶¶} The above Admission Media is non-refundable, non-transferable, and must be used by the same person on all days. Valid only during normal operating hours. Parks, attractions, or entertainment may: close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando Resort ("Universal"). Unless otherwise stated, does not include admission to separately ticketed events at any of the Universal theme parks or within any of the CityWalk venues, Universal Cinemark, the Blue Man Group show, or Hollywood Drive-In Golf™, and parking or discounts on food or merchandise. Some CityWalk venues require ages 21 or older for admission. Valid Photo ID required. Additional restrictions may apply and benefits are subject to change without notice. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number ST-24215.



**THE PERFECT TICKET FOR
THE PERFECT VACATION.**



Whether you want to stay in Universal Orlando or prefer a nearby Universal Partner Hotel, whether you're looking to stay a week or only have a few days, we give you all the options you need to customize the ideal vacation. Pick your theme park tickets. Add Park-to-Park access for the utmost in flexibility and amp up the fun with a variety of vacation enhancements. Universal Parks & Resorts Vacations lets you create the vacation package and tickets that are just right for you and your family.

UNIVERSAL ORLANDO RESORT TICKETS

The 3-Park Ticket is the best way to enjoy the excitement and thrills of all three Universal Orlando theme parks—up to five days of fun at Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay. 2-Park Tickets are also available. And, for those staying in Orlando longer there's the 3-Park Unlimited Ticket which lets you visit all three parks as many times as you like over a 14-consecutive day period. With Universal Orlando theme park tickets, the more days you add, the better the value.

YOU CAN ADD ANY OF THESE TICKETS TO ANY UNIVERSAL PARKS & RESORTS VACATIONS PACKAGE.

NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park vacation packages include free all-club access* to select live entertainment venues at Universal CityWalk.

Additional restrictions apply to all ticket/add-on products and all offers, prices, benefits and entertainment are subject to change without notice. All ticket products are valid during normal theme park operating hours only. Parks, attractions, or entertainment may: close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice. Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Unless otherwise indicated, does not include admission to separately ticketed events or venues at either theme park or Universal CityWalk, parking or discounts on food or merchandise. *CityWalk Access valid for seven (7) consecutive nights including first day any portion of ticket is used. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid photo ID required. Does not include admission to Universal Cinemark, Blue Man Group or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.



**TAKE YOUR VACATION TO
A WHOLE NEW LEVEL.**



VIP EXPERIENCE

Get the red carpet treatment with a personally guided tour⁴ of Universal Studios Florida and/or Universal's Islands of Adventure, including priority front-of-the-line access to most rides and attractions (separate theme park admission required).

UNIVERSAL EXPRESS

With the Universal Express Pass⁵ (one time per ride only at select participating attractions) or Universal Express Unlimited Pass^{AAA} you can skip the regular lines at Universal Studios or Islands of Adventure each day that your pass is valid (paid theme park admission required). Enjoy faster access to the parks' most popular attractions.

BLUE MAN GROUP

Blue Man Group is a family-friendly blend of comedy, theater and concert. And it's all amazing. At this mind-blowing phenomenon of music, color and pure energy, you'll experience a spectacular evening of entertainment you'll never forget. And won't be able to stop talking about.

GROUP VACATIONS

Customize your Group Vacation with hotel accommodations, theme park tickets and much more.

Special benefits for groups with 10 or more guest rooms:

- Every member of the group will receive Early Park Admission[^] to The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open (select attractions, valid theme park admission required)
- FREE Universal Orlando "A Universe of Savings" coupon book⁶ with up to \$150 in savings on food, merchandise and more
- As a bonus, the group leader will receive a free⁷ Universal Dining Plan^{^^} with purchase of Dining Plan by the group
- Special discounts on select products

CANCEL FOR ANY REASON

Universal Parks & Resorts Vacations Travel Protection Option (see page 52) provides you with the flexibility to cancel your vacation for any reason prior to departure for unplanned occurrences during your trip.

The options above require additional fees and may be subject to additional restrictions. ⁴Anyone under 18 years old must be accompanied by an adult. VIP Experience pricing and availability vary depending upon the date and product selection. Theme park admission is not included in the listed price. Non-Private tours are available for individual parties of up to six (6) persons only and will include multiple parties in the same tour group. Parties or groups of seven (7) or more will need to book a Private VIP Experience which will include only members of their individual group. Additional restrictions may apply. ⁵Valid theme park admission required. Not valid at Universal's Volcano Bay and other select attractions and separately ticketed events. Universal Express ride access at Universal Studios Florida and Universal's Islands of Adventure is a separate queue with a shorter wait time at participating attractions. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. ^{AAA}Valid theme park admission required. Not valid at Pteranodon Flyers at Universal's Islands of Adventure and separately ticketed events. Universal Express ride access at Universal Studios Florida and Islands of Adventure is a separate queue with a shorter wait time at participating attractions. Subject to availability. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. [^]Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando and Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. ^{^^}The Universal Dining Plan and The Universal Dining Plan - Quick Service are non-refundable. Universal Dining Plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios, Islands of Adventure and Volcano Bay. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Additional restrictions may apply and are subject to change without notice. ⁶Package purchase required; one "A Universe of Savings" coupon book per package. Other restrictions may apply. ⁷Complimentary Group Leader Dining plan must match the dining plan purchased by the group in dining plan type and length. Valid for Universal Dining Plan - Full Service or Universal Dining Plan - Quick Service. Gratuities are not included. Children ages 3-9 must order from the Kid's Menu. Theme park admission is required for dining in Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay. Dining Plan locations and menus are subject to change without notice. Dining venue operating hours varying by location. Merchandise is not included. Only valid during normal operating hours and excludes dining during separately ticketed events. The Universal Dining Plan is non-transferable and non-refundable. Advance reservations suggested. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Additional restrictions may apply and are subject to change without notice.



WHERE EVEN THE FOOD IS FUN.

Our two Universal Dining Plans^{^^} give you the convenience of purchasing meals ahead of time and are available at over a hundred dining locations and food carts throughout the resort. Both Dining Plans can be purchased with a Universal Orlando vacation package.

UNIVERSAL DINING PLAN

Pre-purchase a Universal Dining Plan and enjoy one full-service meal at participating restaurants including entrée, Dining Plan dessert and non-alcoholic beverage; one quick service meal consisting of entrée platter and non-alcoholic beverage; a snack (such as popcorn or ice cream) from a food cart or quick service location; and one additional non-alcoholic beverage from a food cart or quick service location. Enjoy the convenience of over 100 dining locations to choose from in the theme parks and Universal CityWalk. The full service Universal Dining Plan is only available as part of a vacation package booked through Universal Parks & Resorts Vacations.

UNIVERSAL DINING PLAN - QUICK SERVICE

With the Quick Service dining plan you get one entrée and non-alcoholic beverage at a variety of quick service eateries at Universal Studios, Islands of Adventure, Volcano Bay and CityWalk, as well as a snack. This plan can be purchased at the parks, and is also available during Halloween Horror Nights. Another option is the Universal Dining Plan - Quick Service + Coca-Cola freestyle[®] Souvenir Cup[™] which includes one day's unlimited Coca-Cola freestyle[®] beverage refills.





MARVEL CHARACTER DINNER



MARVEL CHARACTER DINNER

Team up with your favorite Super Heroes and defeat your hunger with a fun character dinner at Marvel Super Hero Island's Cafe 4 in Islands of Adventure. Select days, separate theme park admission required.

WANTILAN LUAU

This traditional Polynesian dinner show at Loews Royal Pacific Resort features an all-you-can-eat buffet (complete with pit-roasted pig), live music, hula and fire dancers. Every Saturday, tickets are required.



**The Universal Dining Plan and Universal Dining Plan - Quick Service are non-refundable. The dining plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Advance reservations recommended for participating full-service restaurants participating in The Universal Dining Plan. Additional restrictions may apply and subject to change without notice. *Coca-Cola freestyle® souvenir cup is a separate purchase. Separate theme park admission ticket required. Valid Coca-Cola freestyle® Souvenir Cup required to dispense Coca-Cola freestyle®. Refills are limited to no more than one (1) pour from the Coca-Cola freestyle® machine per 10 minutes and valid day of purchase only at participating Coca-Cola freestyle locations. Sharing is not permitted. Available for purchase at any participating theme park Coca-Cola freestyle® locations or reservation carts. If you purchased and received a Coca-Cola freestyle® souvenir cup ticket, exchange the ticket in-park for a Coca-Cola freestyle® souvenir cup at any participating Coca-Cola freestyle® location or reservation cart. Tickets are non-refundable. No additional discounts apply.

TRANSPORTATION OPTIONS



UNIVERSAL'S SUPERSTAR SHUTTLE

Universal's SuperStar Shuttle offers Round Trip Transfers (one-way transportation also available) from Orlando International Airport to each of Universal Orlando Resort's hotels: Universal's Endless Summer Resort - Surfside Inn and Suites (now open) & Dockside Inn and Suites (opens Spring 2020), Universal's Aventura Hotel, Universal's Cabana Bay Beach Resort, Loews Sapphire Falls Resort, Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel. This product includes welcome service and pre-printing of theme park tickets in a travel wallet.

ROUND-TRIP TRANSFER

Travel between Orlando International Airport and Universal Partner Hotels via taxi, sedan or van.

TAKE TWO TRANSFER

Enjoy one-way transfer service from Orlando International Airport to a Universal Orlando Resort hotel and one-way transfer from a Universal Orlando hotel to a Walt Disney World® hotel.

AREA TRANSPORTATION

For guests staying at a Walt Disney World® Resort area hotel, we offer round-trip shuttle transportation to Universal Orlando Resort.

RENTAL CAR

Whether you want to cruise around town in a convertible or save money with an economy car, we can make arrangements for the vehicle that best meets your needs. Enjoy a free prime parking upgrade at Universal Orlando Resort with Avis® and Budget® car rentals booked at Orlando International Airport. Payment for Universal Orlando Resort general admission parking is required.¹²



When you rent a car, you shouldn't need a handbook. Why not choose simple, smart and easy on the wallet? Then you can focus on having fun. Book with Budget, Official Car Rental Partner of Universal Orlando Resort.



Life is nonstop. We're here to keep you moving. From the car to the accessories, you choose what best fits you and your trip with Avis, Official Car Rental Partner of Universal Orlando Resort.

AIR INCLUSIVE VACATIONS

Add airfare to your trip to create a seamless vacation experience.

¹²PAYMENT FOR GENERAL ADMISSION PARKING IS REQUIRED. Each voucher good for one time use only. One voucher per vehicle, per day. Not valid for valet or upgrade to valet parking or resort hotels. Access to the prime parking area is subject to availability. Prime parking is not guaranteed. Prime parking upgrade good at Universal Orlando Resort with Budget® and Avis® car rentals booked at Orlando International Airport. The free upgrade parking voucher must be retrieved from the rental agent. Cannot be combined with any other offers, promotions or discounts, sold, duplicated, transferred, refunded and cannot be redeemed for cash. This offer expires on July 31, 2020. Advance purchase and reservations required for transportation options. Terms & Conditions Apply. © 2020 Budget Rent A Car System, Inc. ©2020 Avis Rent A Car System, LLC.

A VARIETY OF HOTEL OPTIONS MINUTES AWAY.

Chosen based on quality, reputation, and proximity to Universal Orlando Resort, the Universal Partner Hotels are each located within minutes of Universal Orlando. From value to moderate to luxury accommodations, Universal Partner Hotels offer many ideal options. Plus, you'll receive FREE scheduled transportation¹³ between your hotel and Universal Orlando. In addition to transportation and the wide range of accommodations our Universal Partner Hotels offer, guests can also enjoy additional BONUS BENEFITS at most of our partner hotels.



Guests staying at hotels noted by the star symbol receive the following Bonus Benefits:

- Discounts on merchandise¹⁴ at select Universal Orlando theme park locations.
- Discounts on food and non-alcoholic beverages at select theme park and CityWalk locations.¹⁴
- Universal Partner Hotel Vacation Planning Center.

THE AAA DIAMOND RATING SYSTEM

AAA inspects hotel properties annually and rates them based on the overall quality and service offered. The following can be used as a guide when selecting your hotel.



Accommodations displaying a high level of service, hospitality and a variety of amenities and upscale facilities.

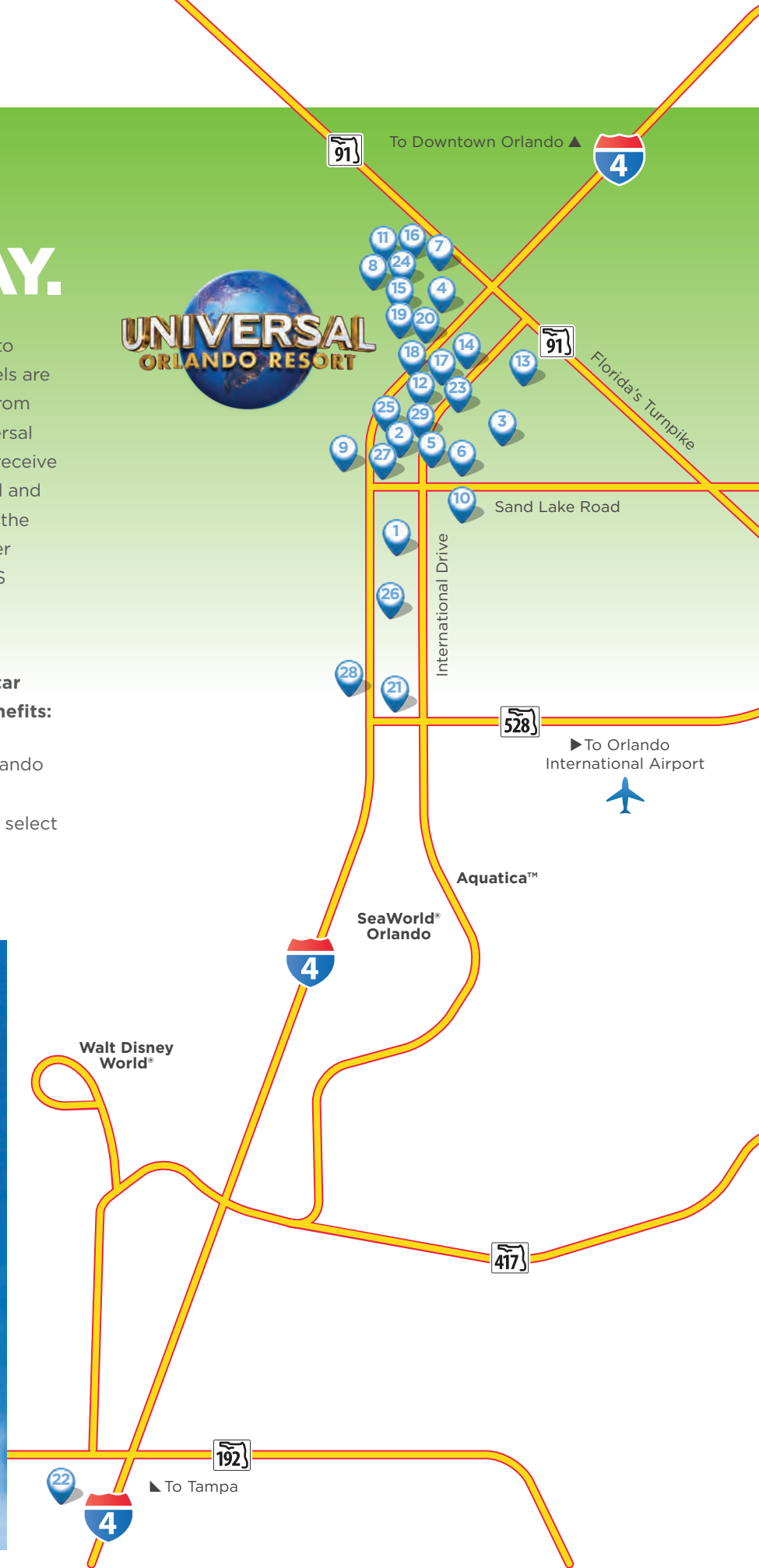
Hotel ratings subject to change.



Properties offer a degree of sophistication, often with additional amenities and facilities. A noticeable upgrade in physical attributes, services and comfort.



Properties offer good but modest accommodations, while showing marked enhancements in décor and furnishings. They may be recently constructed or older properties, both targeting the needs of a budget-oriented traveler.



Participating Universal Partner Hotels subject to change without notice. ¹³Transportation schedule and availability subject to change without notice. ¹⁴Not valid with any other offers, promotions or discounts. Benefits subject to change without notice. Discounts are not valid at The Wizarding World of Harry Potter™. Excludes all Harry Potter™ merchandise available at Islands of Adventure Trading Company and Universal Studios Store at Universal's Islands of Adventure and Universal Studios Florida, film, batteries, candy, tobacco, sundries, and media. Benefits not valid after checkout date. Restrictions apply.

UNIVERSAL PARTNER HOTELS



1 AVANTI INTERNATIONAL RESORT



Our resort is centrally located on International Drive in the heart of Orlando's most popular attractions and dining experiences. When you're ready to relax each room features a fresh, contemporary style including HD flat-screen televisions with cable, comfortable bedding and well-stocked bathroom amenities.

- Zero entry pool with spraying fountains, pool bar, and bubbling hot tub
- Lobby Café serving Starbucks® Coffee
- Dine in the Café & Marketplace or have the food delivered right to your room



2 AVANTI PALMS RESORT AND CONFERENCE CENTER



Get ready to spend a relaxing stay at this state-of-art property featuring wonderful dining, an outdoor pool complex, and 24-hour fitness center. Our wide variety of amenities are tailored to leisure and business travelers alike.

- Market Place Café & Grill, Lobby Lounge & Bar, and a Poolside Bar & Grill
- Resort style pool with whirlpool, fountains, and children's splash pad
- Complimentary transportation to Universal Orlando Resort and other Orlando theme parks



3 BEST WESTERN ORLANDO GATEWAY



Within walking distance to exciting shopping, dining and entertainment, this full-service hotel provides family-friendly accommodations.

- Full-service restaurant, lounge and deli
- Basketball courts, heated pool, and whirlpools
- Free wireless internet access, parking, fitness center and business center



4 CLARION INN & SUITES



Within walking distance to Universal Orlando Resort, near Orlando International Premium Outlets, International Drive and all other area attractions. Enjoy our in-house dining at Tabla restaurant, beverages at the lobby bar, and breakfast at our Roast Café.

- Features zero entry pool & hot tub with oversized pool deck area with sun loungers
- Property wide complimentary WiFi, fitness center, business center, garden area & free parking
- Free scheduled theme park shuttle transportation



5 COCO KEY HOTEL AND WATER RESORT - ORLANDO



We make guests happy at Orlando's only canopy-covered outdoor water resort. Located on International Drive, central to all attractions.

- 54,000 sq. ft. water resort with 4 pools, 14 slides and interactive play island
- 2 restaurants and a 6,500 sq. ft. Key Quest Arcade
- Modern décor rooms with in-room mini-refrigerator and safe



6 COMFORT INN & SUITES



Located in the heart of the world-famous International Drive area, this hotel puts you just minutes from all there is to see and do in Orlando.

- All rooms include microwave & mini-refrigerator
- Complimentary full hot breakfast buffet
- Complimentary WiFi, business center, fitness center, & scheduled attraction shuttle



UNIVERSAL PARTNER HOTELS



7 COMFORT SUITES ORLANDO



Offering the most spacious suite accommodations in its class. Being one mile from the entrance to Universal Orlando Resort, this hotel offers value for all travelers, especially families and groups looking to spread out.

- Complimentary hot breakfast buffet, business center and WiFi throughout hotel
- Complimentary outdoor heated pool, hot tub and fitness center
- In-room amenities include refrigerators, microwaves and pull-out sofa beds



8 DOUBLETREE BY HILTON AT THE ENTRANCE TO UNIVERSAL ORLANDO



Enjoy our signature chocolate chip cookie, and know that this welcoming gift is only a taste of the warm, personal service you will experience. We offer modern guest rooms and comforting amenities within walking distance on Universal Orlando theme parks.

- 50" flat screen TVs, mini-refrigerators
- Starbucks®, 2 full-service restaurants, in-room dining
- Heated pool, kids splash pad, fitness center, game room



9 DRURY INN & SUITES NEAR UNIVERSAL ORLANDO RESORT



Located just off Interstate 4, this hotel provides easy access to Universal Orlando Resort and many FREE extras for guests to enjoy.

- Free HOT! QUIKSTART® Breakfast
- Free 5:30 Kickback® - Hot Food & Cold Beverages
- Indoor/outdoor connecting pool with whirlpool



10 FAIRFIELD INN & SUITES INTERNATIONAL DRIVE/CONVENTION CENTER



Straight-forward uncomplicated stays just minutes from Universal Orlando Resort.

- Complimentary Hot Breakfast & WiFi
- Walk to over 40 Restaurants, Shops & Attractions
- Microwave & Fridge in every room



11 FAIRFIELD INN & SUITES NEAR UNIVERSAL ORLANDO



Closest Marriott to Universal Orlando Resort, within 1 mile. This newly renovated hotel offers multiple daily shuttles to the park and is within walking distance of Universal Orlando.

- Complimentary full hot breakfast, wireless internet and parking
- Outdoor pool and spa, 24-hour Corner Market, fitness room, and business center
- Refrigerators in all guest rooms



12 FOUR POINTS BY SHERATON ORLANDO STUDIO CITY



Located on the world-famous International Drive, just minutes from Universal Orlando Resort.

- Collection of restaurants, shopping and attractions nearby
- Fully renovated pool with full-service bar and scheduled pool activities for families to enjoy
- Game room and laundry facilities

UNIVERSAL PARTNER HOTELS



13 HAMPTON INN ORLANDO NEAR UNIVERSAL BLVD./INTERNATIONAL DRIVE



Conveniently located 1 mile from Universal Orlando Resort with complimentary scheduled shuttle service, easy walking distance to World Famous International Drive, Trip Advisor “Certificate of Excellence” award for 5 consecutive years, 2019 award winner of AAA “Inspectors Best of Housekeeping Award.”

- Complimentary Hot Buffet Breakfast Daily
- Complimentary On-Site Parking and WiFi
- Outdoor Pool, Sundeck and Workout Facilities



14 HILTON GARDEN INN



Near Universal Orlando and hundreds of dining, shopping and entertainment venues all accessible on the I-Ride Trolley. Rooms feature mini-fridge, microwave and coffee maker.

- Free wireless Internet
- Free fitness center and business center, parking, and no resort fees
- On-site restaurant and Tiki Bar lounge with 10 poolside cabanas



15 HOLIDAY INN & SUITES ACROSS FROM UNIVERSAL ORLANDO



Come and relax in one of our spacious and affordable guest rooms featuring 2 Double beds or 1 King bed. Also, available are apartment-style one or two bedroom suites. All rooms and suites include a microwave, refrigerator, Keurig®, and an in-room safe.

- Complimentary Parking, Free WiFi, and NO Resort Fees
- Onsite TGI Fridays™ with Kids 11 and under Eat Free Program (restrictions apply)
- Outdoor Heated Pool, Kids Splash Pad, Fitness Center, Game Room, Business Center



16 HOLIDAY INN EXPRESS HOTEL & SUITES



Near Universal Orlando Resort, this property offers a towering 11-story building that features comfortable rooms and suites and service that will surpass your every expectation.

- Breakfast buffet with hot items
- Fitness center, business center and free WiFi access
- Mini-fridge, microwave and safes in all rooms



17 HOME2 SUITES BY HILTON ORLANDO NEAREST UNIVERSAL



Home2 Suites by Hilton is a hip and humble hangout where you're free to be you. With all suite design that includes a full kitchen you have plenty of room to stretch out and make yourself comfortable.

- Pet Friendly
- Complimentary breakfast, parking, WiFi, and business services area
- Outdoor grills and heated pool, plus a Spin2Cycle – fitness and laundry facility



18 HOMEWOOD SUITES BY HILTON



Featuring all-suite accommodations, Homewood Suites hotel brings you the comforts of home. Our suites include a separate bedroom with two queen size beds, separate living space with a sofa sleeper and a fully equipped kitchen.

- Complimentary hot full breakfast daily
- Evening social offered Monday – Thursday with a complimentary light meal, beer and wine
- Outdoor patio with fire pit, gas grills and heated pool with cabanas



UNIVERSAL PARTNER HOTELS



19 HYATT HOUSE ORLANDO



You'll have all the comforts of home during your Orlando vacation when you stay at Hyatt House across from Orlando Universal Resort - all suites have two queen beds, a sofa sleeper and fully equipped kitchens.

- Complimentary hot breakfast buffet, WiFi, parking and 24-hour fitness center
- Outdoor heated pool with indoor/outdoor lounge and fire pit
- HMarket for Grab and Go and HBar for bar bites and small plates



20 HYATT PLACE ORLANDO



Spacious guest rooms with a 42" flat panel high-definition television, the signature Hyatt Grand Bed and a plush Cozy Corner oversized sofa sleeper.

- Pet friendly
- Complimentary hot buffet-style breakfast, wireless internet, and parking
- Swimming pool, fitness center, and 24-hour food options available



21 MIDPOINTE HOTEL BY ROSEN HOTELS & RESORTS



Discover this comfortable stay off International Drive and across the street from the Orange County Convention Center with nearby shopping, dining & entertainment.

- 356 Deluxe non-smoking guest rooms with mini-fridge, coffee maker, electronic safe and premium TV entertainment
- Two outdoor swimming pools, two Jacuzzis, and a fitness center
- Free Theme park shuttles; Free on-site parking; Free WiFi; & No Resort Fees



22 MYSTIC DUNES RESORT & GOLF CLUB



Enjoy close proximity to fun and excitement at this distinctive destination resort. Escape to a relaxing, tranquil retreat of spacious, fully-appointed villas and a wide array of resort amenities.

- 4 heated resort pools including Dunes Lagoon with 2-story water slide and private cabanas
- Complimentary theme park shuttle transportation
- Championship golf course with Kenzie's Full Service Restaurant & Bar



23 ORLANDO INTERNATIONAL RESORT CLUB OFFERED BY WYNDHAM EXTRA HOLIDAYS



Two story family suite resort located off International Drive. First floor includes a full kitchen, washer/dryer, dining area, one queen sleeper sofa in the living area, a screened balcony/porch, one full bathroom and second floor features a king bed in the master bedroom, two twin beds in the guest room and two full bathrooms.

- Swimming pool, hot tub and fitness center
- Tennis court, pickle ball and children's playground
- Close to shopping, dining and entertainment



24 RESIDENCE INN NEAR UNIVERSAL ORLANDO



We turn extended stays into thrilling experiences with spacious suites that give you plenty of room to spread out, whether you're in town for business or a family vacation. After experiencing all that the area has to offer, take advantage of the outdoor pool oasis, recreational options for the whole family, and world-class service.

- Complimentary buffet breakfast and coffee bar
- Outdoor pool, on-site fitness center, putting green
- Our stylish hotel packs in all the just-like-home amenities, including smart TVs, soft linens, free WiFi, fully equipped kitchens, and spacious work desks



UNIVERSAL PARTNER HOTELS



25 ROSEN INN



Staying at this hotel within two miles of Universal Orlando puts guests within minutes of Orlando's attractions and all that International Drive has to offer.

- Three dining options plus Kids Eat Free program
- Outdoor pool, game room and fitness center
- Palms Dining, International Pub, Sakara Sushi bar and Shogun Japanese Steakhouse



26 ROSEN INN AT POINTE ORLANDO



You'll be within walking distance to shopping, movies and many restaurants at this family-friendly hotel. Include free scheduled shuttles to Universal Orlando Resort and this is a great location for your Orlando vacation.

- Buffet Restaurant, Sports Bar, 24 Hour Market, Starbucks' Coffee, and Gift Shop
- Kids 5 and under eat free (with adult, buffet only. Limit 1 child per adult)
- Game Room, Fitness Center, 3 Pools, Free WiFi and Parking



27 ROSEN INN INTERNATIONAL



Within walking distance to exciting shopping, dining and entertainment, this lively hotel provides family-friendly accommodations in the heart of Orlando's famous International Drive.

- Family buffet restaurant, modern style lounge, mini-market/deli and gift shop
- Kids 3 and under eat free (with adult, buffet only)
- Fitness center, game room, two pools, free WiFi and parking



28 WESTGATE LAKES RESORT & SPA



Enjoy the comforts of a fully furnished home with accommodations ranging from studios to spacious four-bedroom villas. Most villas offer fully equipped kitchen or kitchenette, separate dining area, queen sleeper sofa, jetted tub, and screened-in patio or balcony. This pet friendly resort (fees may apply) can accommodate groups of all sizes and interests.

- 7 heated outdoor pools and hot tubs and 4 children's wading pools
- Complimentary parking and scheduled shuttle services to Universal Orlando Resort
- Drafts Sports Bar & Grill, Mini Bowling alley, game room, and Serenity Spa by Westgate



29 WESTGATE PALACE RESORT



Our completely furnished and spacious two-bedroom deluxe villas include a queen bed, two twin beds and a queen sleeper sofa in which up to 6 guests can sleep comfortably. All villas include fully equipped kitchen, dining area, jetted tub in the master room, and washer/dryer. We are located one mile from Universal Orlando Resort and just off the world famous International Drive with more than 200 shops and restaurants within walking distance.

- Complimentary parking and scheduled shuttle services to Universal Orlando Resort
- Heated outdoor pool and hot tub
- Drafts Sports Bar & Grill Express for gourmet burgers and sandwiches

Information Supplied by Partner Hotel



Bonus Benefits Hotel – see page 45



See page 45 for AAA Rating System

All prices, package inclusions & options subject to availability and to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is on a website or any print or other advertisement relating to these products and services. **The Best Price Guarantee** only applies to Universal Orlando vacation packages purchased on Universal Parks & Resorts Vacations websites (UniversalOrlando.com, VAXVacationAcces.com/UPRV or UniversalOrlandoVacations.com) or the Universal Orlando Guest Contact Center and is available only for identical qualifying package to Universal Orlando and must have exact itinerary matches. For example same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes and fees included, and the exact same dates and times of travel as booked on your original vacation package and excludes the Vacation Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee. The Best Price Guarantee does not apply to: financing options, vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, Florida Residents, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by Universal Parks & Resorts Vacations to the general public. In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a Universal Parks & Resorts Vacations website, whichever comes first. All requests are subject to verification by Universal Parks & Resorts Vacations. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability to you. Your eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of your claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional Universal Parks & Resorts Vacations vacation package components, is not valid for Universal Orlando gift cards or Vacation Protection Plan and must be redeemed at the same time as the price adjustment. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number SF-2425.

GUEST INFORMATION

DIRECTIONS TO THE THEME PARKS

FROM ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING EAST ON I-4 (FROM THE TAMPA AREA):

Exit I-4 at Exit #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Adventure Way) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING FROM INTERNATIONAL DRIVE:

From International Drive, turn north onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:

Take Exit #259 (the second of the Orlando exits) and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Adventure Way). At Hollywood Way, turn right and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

GPS ADDRESS: 6000 UNIVERSAL BLVD, ORLANDO FL 32819

LATITUDE: 28.47399 LONGITUDE: -81.46228

For further assistance, please call 407-363-8000.

PARKING

Daily parking is available for cars, vans, RVs, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only. Free self-parking is available after 6:00 p.m. for all guests (not valid for Halloween Horror Nights; additional restrictions may apply and subject to change without notice).

For current parking fees, please call 407-363-8000.

OPERATING HOURS

Universal Orlando theme parks open every day at 9:00 a.m., except during certain seasonal and special events. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, at UniversalOrlando.com or on our mobile app. Select Universal CityWalk venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary. Please refer to the monthly Universal Orlando or CityWalk Times & Information brochures.

For daily operating hours, please call 407-363-8000.

RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

STROLLER & WHEELCHAIR RENTAL

Single and Double Strollers are available inside of Universal Studios Florida and Universal's Islands of Adventure. If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at the entrance to both Universal Studios Florida and Islands of Adventure. At Universal's Volcano Bay, wheelchairs are available for rent on a first come, first served basis from each of the Concierge Booths located throughout the park.

GUEST SERVICES

Please visit the theme park Guest Services locations for the following:

- Special dining assistance
- Lost and found
- Lost children
- Rider's Guide for Safety and Guests with Disabilities
- Telecommunication Devices for the Deaf (TDDs) (Universal Studios and Islands of Adventure only)
- Studio Production information (inside Universal Studios only)
- Locker rentals are located inside each theme park main entrance
- ATMs are located throughout all three theme parks and Universal CityWalk.

SERVICES FOR GUESTS WITH DISABILITIES

Universal Orlando provides a welcoming, inclusive environment and accessible experience for our Guests. A complimentary Rider's Guide for Rider Safety and Guests with Disabilities is available online at universalorlando.com/rg or at Guest Services. Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for guests based on their abilities.

For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing", which are clearly marked with the International Symbol of Accessibility. With the exception of Hogwarts™ Express, none of the ride vehicles or attractions queues at Universal Orlando will accommodate ECVs or motorized wheelchairs. Guests may transfer from their EV or motorized wheelchair into a manual wheelchair that is provided at each attraction. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the rider vehicle's seating (either by yourself or with the assistance of another person in your party), you may transfer.

American Sign Language Interpreters are available on a daily basis at no charge at select in-park live action shows located inside of Universal Studios Florida and Islands of Adventure. Please email us at SignLanguageServices@UniversalOrlando.com for additional information. For more information about accommodations within the park, please call our Guest Services office at 407-224-4233, option 4 (four).

RIDE AND HEIGHT REQUIREMENTS

To ensure a vacation that's both fun and safe, certain rides and attractions at our theme parks have restrictions based on height. All attractions also have health and safety warning signs posted at their entrance. Make sure you read these signs while you're in the park, and find out which rides are right for you and your family before you go. If you suspect your health could be at risk for any reason, or that you could aggravate a pre-existing condition of any kind, do not ride. Guests with certain body dimensions may not be accommodated on some of our attractions. Please refer to the "Attraction Information" sections within our Rider's Guide for Rider Safety for further information.

Typical ride and attraction height restrictions range from:

- Action & thrill rides – 40" up to 54" (max 79")
- Children's rides – 36" up to 48"
- Family oriented rides – 34" up to 48"

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TERMS & CONDITIONS

GENERAL CONDITIONS

The information provided below is intended to inform you of the various taxes, governmental fees and other charges on any travel-related transactions, fees and charges you may pay when you book your travel arrangements with Universal Parks & Resorts Vacations. Packages and rates are subject to change without notice. Prices are subject to change based upon your choice of travel dates, number of travelers, departure city, and your choice of flight, hotels or other items, and may require a minimum nights' stay. Package prices are guaranteed upon full payment received by Universal Parks & Resorts Vacations, and solely subject to change due to imposition of taxes or other charges by government authorities. Package inclusions and options subject to change without notice. All persons on the same reservation must purchase the same package.

Please remember that you may incur other charges while traveling that are not included in the quoted package price payable to Universal Parks & Resorts Vacations, such as hotel extra person or extra-bed charges, resort fees, gratuities, hotel energy and/or telecommunications surcharges, parking fees, telephone fees, room service, movies, mini-bar, or rental car insurance, gasoline, and other incidentals.

AIR TRAVEL

Once booked, airline tickets are non-refundable. In the event you make changes or rebook your vacation package, the original airfare paid may be applied toward a new ticket, subject to the airlines' rules and regulations, as well as the payment of a re-ticketing fee and any differences in airfare amounts. In the event you cancel and do not rebook your vacation package, you will need to make any changes to future travel directly with the airline, subject to its rules and regulations, as well as payment of a re-ticketing fee and any differences in airfare amounts. Your air transactions will be fulfilled using electronic ticketing. Paper tickets are not available.

Airlines may cancel duplicate reservations without notice. Universal Parks & Resorts Vacations shall not be responsible for any airline schedule changes, delays, cancellations, or any airline's failure to perform for any reason including, but not limited to, strike, inclement weather, or bankruptcy.

Guests are encouraged to reconfirm all flights directly with the airline since flight schedules are subject to change and are not guaranteed. Guests are responsible for any additional fees that may be charged by the airline (such as extra baggage or heavy baggage, beverages, movies, etc.). Any seat selection made at the time of booking is not guaranteed. If seat selection is unavailable through Universal Parks & Resorts Vacations, seats will be assigned at airport check in. Guests age 17 and younger must fly with an adult on the same itinerary and reservation. If you are traveling with minors under the age of 18, please contact the airline directly for any safety regulations or other requirements. Please remember to bring a government-issued photo identification which is required for all air passengers 18 years and older. It is the responsibility of guests to provide full, legal names of all passengers, including the children's ages at the time of booking.

Of course, all airfares may be subject to additional restrictions, may not be available on all flights, and may change without notice.

Taxes and fees are charged per ticket and include, without limitation:

Surcharges — various airline surcharges from \$1.50 to over \$50 may apply.

Federal Excise Tax — 7.5% of base fare (may be pro-rated for flights from US to Hawaii, Alaska and international destinations). A Travel Facilities Tax of up to \$15.00 per roundtrip for domestic flights beginning or ending in Alaska or Hawaii may apply.

Passenger Facility Charges — up to \$18.00, depending on the itinerary.

Federal Segment Fee — \$3.40 per U.S. flight segment.

September 11th Security Fee — \$2.50 per flight segment with a maximum of \$10.00 per ticket.

HOTEL ACCOMMODATIONS

Hotel check-in is generally 4 p.m. Two double beds are standard in the room unless otherwise stated. Charges for in-room safes, rollaway beds and cribs, plus applicable taxes, are not included in the package price and are payable directly to the hotel. Gratuities, resort fees, parking fees, laundry, telephone calls, meals, beverages, sightseeing or any other incidentals at the hotel are the responsibility of the guest. Adjacent rooms and/or connecting rooms, room locations, types of bedding and smoking preferences are on a request-only basis and subject to availability at the time of check-in. Please advise us of any special needs at the time of booking.

CAR RENTAL TRANSACTIONS

If you keep a rental car longer than the original reservation, you must pay additional amounts, including taxes, governmental fees and other charges, directly to the car rental agency when you return your rental car. Any additional products or services that are offered to you by the car rental company at the time of pick-up, must be paid directly by you to the car rental company.

ATTRACTION TICKET PURCHASES & FEATURES

Attraction tickets are non-refundable once purchased. Additional terms and conditions apply regarding transactions including Blue Man Group show admission. Purchase of attraction tickets only must be paid in full at time of booking and are non-refundable.

Additional restrictions may apply. Theme parks, restaurants, shows, attractions, rides, entertainment and other services and features are subject to change without notice and may be closed temporarily due to renovation, capacity, inclement weather, special events, or may otherwise be discontinued or changed without notice and without liability to Universal Parks & Resorts Vacations.

TRAVEL PROTECTION OPTION

Cancel for Any Reason plan covers all package cancellation or modification fees imposed by the airline, hotel, car rental company or other travel service provider **up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time.** Flight or hotel must be booked through Universal Parks & Resorts Vacations to qualify as beginning of travel.¹¹

¹¹Cancel for Any Reason plan must be purchased at the time of deposit and/or full payment for the package and cannot be purchased after final payment. Once purchased, the Cancel for Any Reason plan is non-refundable, has no cash value, and may be redeemed one (1) time. Cancel for Any Reason plan is available for redemption only by the person(s) who booked the travel and is not transferable. Additional restrictions apply. For detailed information, call Universal Parks & Resorts Vacations at 800-407-4275.

DEPOSITS/PAYMENTS

Acceptable Forms of Payment — We accept American Express®, MasterCard®, Discover® Card, JCB and Visa®. For final payment we also accept personal checks, travel agency checks, money orders and cashier's checks. We will not accept third-party checks. Payments must be made in US\$. Reservations booked within 45 days of arrival must be paid with a credit card.

For reservations that include air travel, the total price of airline tickets is due at the time of booking and must be paid in full, in addition to a deposit of per reservation as described below.

REVISION FEES

Once deposit and/or full payment is received, a \$50 revision fee per transaction, plus any applicable services fees or price increases, will be assessed for any changes made to the reservation including, but not limited to, dates, air carrier, hotel, and ground transportation. If your vacation includes airline reservations, change fees apply, plus a \$50 per reservation revision fee and any other fees or price increases imposed by the airline will be charged. Fees are non-refundable. Certain types of airline reservation changes, including name changes, are prohibited based upon restrictions imposed by the carrier.

CANCELLATION FEE FOR BOOKINGS

DAYS PRIOR TO ARRIVAL	PENALTIES
46 days or more	full refund ¹⁷
0-45 days	\$200 fee per reservation, plus fees imposed by hotel, airline and/or other components
DAYS PRIOR TO ARRIVAL	PAYMENT
46 days or more	\$50 per person deposit, plus cost of airfare, Travel Protection Options and select add-ons due at time of reservation ¹⁸
0-45 days	Full payment due at time of reservation. Packages booked with a deposit will be automatically charged full payment (restrictions apply).

¹⁷Additional Terms and Conditions apply regarding transactions including Travel Protection Options, air travel, Halloween Horror Nights, Blue Man Group and VIP Tours. Celebration Vacation package requires full payment at time of booking and there are no refunds.

¹⁸Celebration Vacation Package requires full payment at time of booking and there are no refunds.

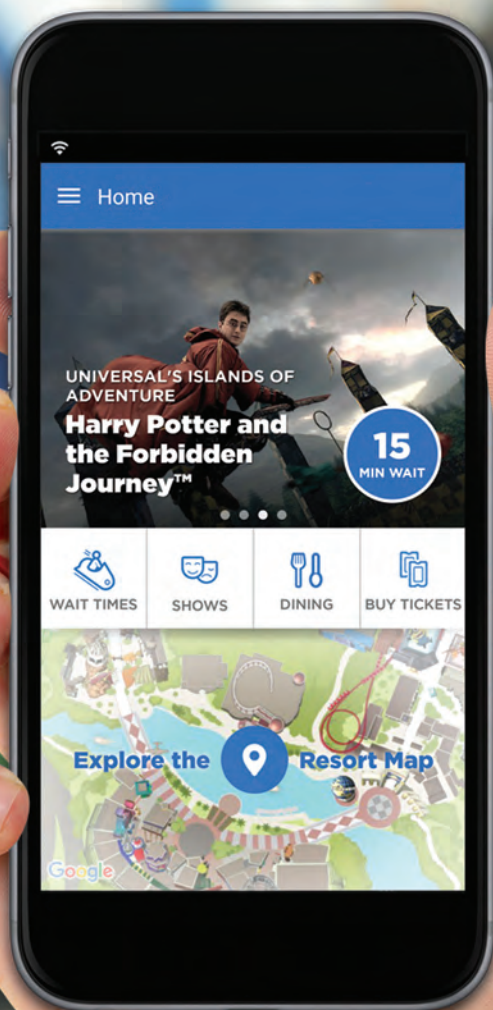
REFUNDS

Please allow 2-3 weeks for processing refunds.

APPLICABLE LAW & RESPONSIBILITY

It is agreed by and between you and Universal Parks & Resorts Vacations, that all claims, disputes and matters whatsoever arising under or in connection with your booking and these policies and procedures shall be governed by the laws of the State of Florida (without regard to conflict of laws) and shall be litigated, if at all, in and before a court located in Orange County, Florida, USA, to the exclusion of the courts of any other state or country. Universal Parks & Resorts Vacations is not responsible for any error or omission. Universal Parks & Resorts Vacations is an independent wholesaler, and the services described are provided by independent contractors. Universal Parks & Resorts Vacations shall not be responsible or liable in any way for any loss, injury (including personal injury), or any damage caused or arising in connection with customer's travel or other services or products provided through Universal Parks & Resorts Vacations, including but not limited to, any transportation, accommodations, attractions, meals, or other services, due to any acts of God, weather, strikes, acts of Government or other authorities, wars, civil disturbances, hijacks, thefts, or any other circumstances beyond our control. The terms and conditions of the transportation providers (including all applicable tariffs) shall apply to all transportation services.

Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number: ST-24215.



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Everything you need to know will be in the palm of your hand with The Official Universal Orlando Resort App. It's free. Download it before you arrive.

You can see the latest wait times, access maps and so much more.



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Official Travel Company of Universal Orlando Resort



TO BOOK A COMPLETE VACATION
CONTACT YOUR PREFERRED TRAVEL PROFESSIONAL.